

RECALL/WITHDRAWAL PROTOCOL AND COMMUNICATION REQUIREMENTS

Grower/Suppliers that provide food items (“Products”) to Robinson Fresh and either themselves initiate a recall or withdrawal or receive notification from their supplier of a recall or withdrawal must immediately notify (as soon as possible and in no instance longer than two (2) hours of a recall/withdraw situation) Robinson Fresh via e-mail regarding such situation, which email must include an appropriate recall initiation letter, and telephone. All emails and telephone communications shall be made to the contact information set forth below. These immediate recall or withdrawal notification requirements apply to all recalls or withdrawals initiated by Grower/Supplier, including but not limited to recalls or withdrawals related to Products. Grower/Supplier is responsible for immediately notifying each of its affected direct customers.

Every recall or withdrawal email notification must include the following information:

- Size, package description, lot numbers, date markings, product code or any other information to enable positive and immediate identification of the affected food item.
- If relevant, identification of each Robinson Fresh order for all Product affected by the recall or withdrawal with details and amounts for each.
- Specific reason for the recall, risk involved, illness/injury reported.
- Instructions on how affected food items should be handled.
- Name, mobile phone, office phone, email, and area of responsibility of Grower/Suppliers’ representatives knowledgeable of and responsible for carrying out the recall or withdrawal.

Within ten (10) business days of any recall or withdrawal notice, Grower/Suppliers shall provide Robinson Fresh with a written report detailing the root cause of the problem(s) that resulted in the recall or withdrawal and the specific corrective actions to prevent future occurrences of the problem(s).

Robinson Fresh Initial Recall Contacts:

| Name | Responsibility | Mobile Phone | Email Address |
|----------------|---------------------------|--------------|----------------------------------|
| Megan Arnold | Food Safety Manager | 559-740-8004 | Megan.Arnold@robinsonfresh.com |
| Dustin Tillett | Food Safety Specialist | 813.365.2073 | Dustin.Tillett@robinsonfresh.com |
| | Robinson Sourcing Contact | | |
| | Robinson Sourcing Contact | | |

[END OF RECALL/WITHDRAWAL PROTOCOL AND COMMUNICATION REQUIREMENTS]